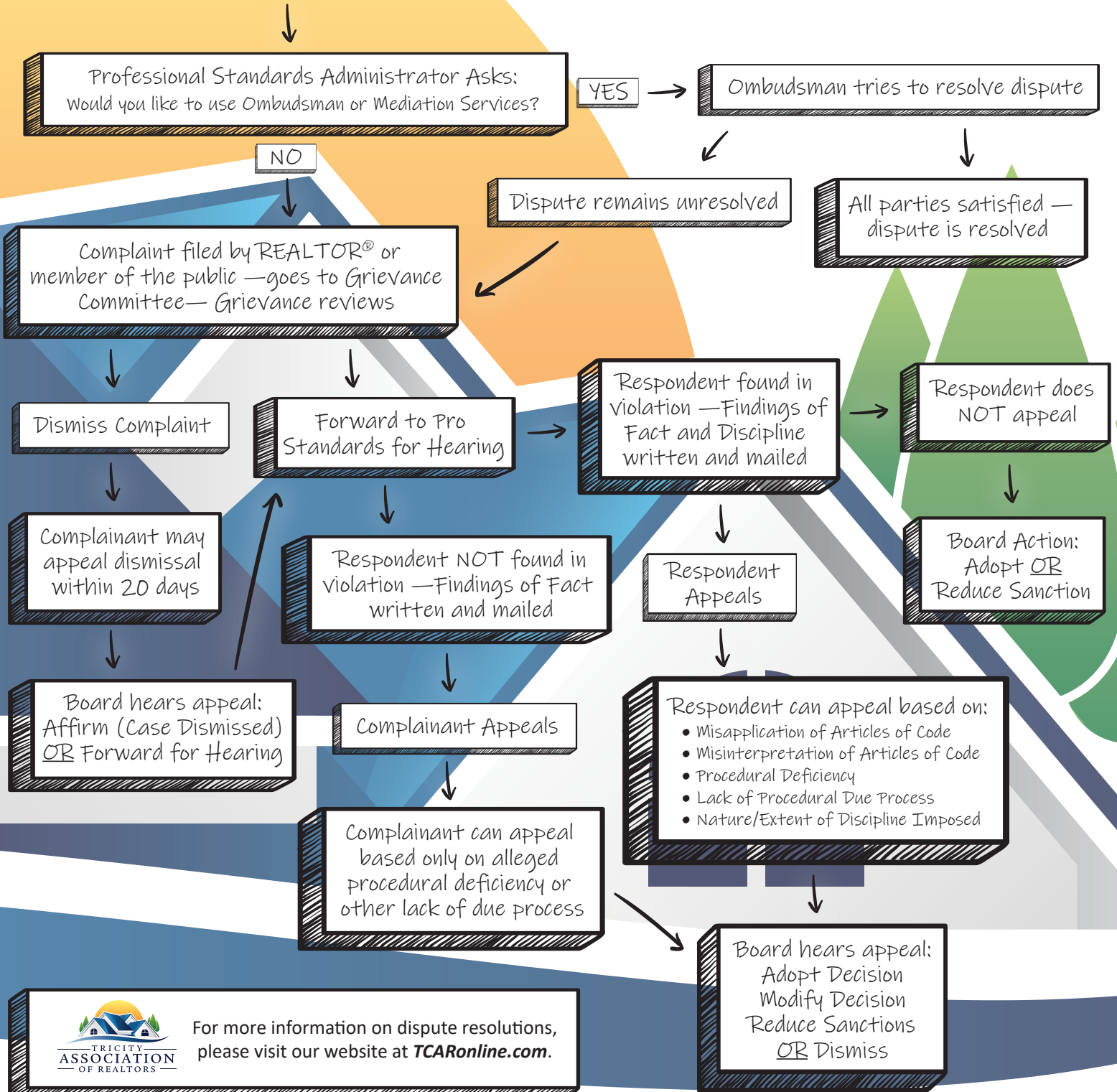


# Ethics Question or Ethics Complaint?

REALTORS® pledge to abide by the NATIONAL ASSOCIATION OF REALTORS® (NAR) Code of Ethics, or code of conduct. REALTORS® are obligated by their membership to follow the Code and are subject to discipline if found in violation. The enforcement of the REALTOR® Code of Ethics is a responsibility of the REALTOR® Association. One of the important functions of the TriCity Association of Realtors® is to ensure that due process is served to both members and the general public, through the enforcement of the Code of Ethics and in the arbitration of business disputes arising out of the real estate business. Any person, whether a REALTOR® or not who believes that a member is guilty of any conduct subject to disciplinary action may file a complaint in writing to TCAR as it relates to the NAR Code of Ethics.

Below is a basic overview of how the Code of Ethics Complaint Process works.



For more information on dispute resolutions, please visit our website at [TCARonline.com](http://TCARonline.com).